

Hello Indiana Law Enforcement Professional,

Per our recent phone conversation please email all of the graphics that you would like to include on your community web page to Robin Smith. Her email address is rsmith@watchsystems.com. Attached, you will see a schedule of all of the upcoming online training dates. We strongly encourage you to attend one of these online trainings. They typically last about an hour and are going to take you through the basic navigation and function of OffenderWatch®. Please let us know which training date you would like to attend because they may be limited to a certain number of attendees. I have put the link to the Allen County Sheriff's Office and the Grant County Sheriff's Office OffenderWatch® community webpage so that you can see what a community web page actually looks like.

Below are instructions on how you can download OffenderWatch® as well as change your username and password after logging in. We are currently in the process of setting up everyone with a generic username and password for your initial login. Until you go in and change them your username will be your first name and your password will be your last name. For security reasons, please change them as soon as possible. If you experience any problems with the download or changing your username and password please call our support desk at 985-871-8110.

Example Web Page Links:

http://sheriffalerts.com/cap_main.php?office=54034 – Link to Allen County IN OffenderWatch® Community Web Page

http://www.sheriffalerts.com/cap_main.php?office=54237 - Link to Grant County IN OffenderWatch® Community Web Page

Download OffenderWatch®:

1. Click on the link - <http://watchsystems.com/support.php>
2. At the top you will see the option to download OffenderWatch® for either the Microsoft XP or Vista/Windows7 operating systems.
3. Choose whichever OS that you are running.
4. You will be prompted to put in a username and password. To download OffenderWatch® use the username "customer" and the password "1watch2customer".
5. Follow the prompts clicking run, run, next, install, and finish.
6. You will then see the OffenderWatch® icon on your desktop. Use the generic password explained above for the initial login.

Changing username and password:

1. Log into OffenderWatch® using your first name as the username and your last name as the password
2. Close out of both the system messages as well as the dashboard
3. At the top left of the screen you will click on System
4. Scroll down to user setup and then over to list current users
5. Click on search to display all of the users that are setup in your county
6. Find your name and double click. From here you will be able to edit your username and password

Thank You!- Watch Systems Support and Implementation Team