



03/30/2017

Greetings *OffenderWatch*® Users,

Watch Systems is pleased to announce another **FREE** round of enhancements to your *OffenderWatch*® software. In this **FREE** quarterly upgrade, you will notice some great new improvements to the *OffenderWatch*® software. **These changes are scheduled to take effect today, Thursday evening, 03/30/2017.**

Once the new features have been released you will receive the upgrade upon logging in to *OffenderWatch*®. This is an automatic process that will not require anything extra on your part. Just be sure you log out and back in when you use *OffenderWatch*® after the upgrade.

Please review the following detailed information on these great NEW **FREE** enhancements. For assistance with the NEW upgrade or any *OffenderWatch*® feature, please contact the help desk at ow_support@watchsystems.com or 985-871-8110.

NEW Features:

Ability to Hide “System Messages” upon login- We’ve added the option for each user to disable “System Messages” that appear immediately after logging into *OffenderWatch*. While there is a need for communication between agencies, in some cases we understand that it may not be as important for certain users with limited access, to see all messages for an entire agency. There are also cases where police department users have access to a county account, and had to wait on messages that were irrelevant to their duties. So, this new available option helps provide an improved user experience designed to not burden particular users with unnecessary information. If you are in this category, simply check the “Do not show messages on startup” checkbox. You can always contact our help desk to request they be turned back on.

“Export List” Enhanced Information for “Scars/Marks/Tattoos”- Upon exporting any offender list after an offender search is performed, if the user selects “Scars/Tattoos” as one of the export fields, that field now displays more defined information in the exported list. Previously the “Type” was not there, but it is now clearly stated. In addition, the related column name in the exported list previously was identifiable as just “SCARS”, has been corrected.

NEW Fields and Options:

Additional Search Options for Boats, Mobile Homes, Aircraft and ATVs- New search functionality now exists when searching for information on ALL vehicle types, including boats, mobile homes, aircraft and ATVs. These added options further enhance the already highly

customizable search criteria for vehicles in OffenderWatch. These added options help users get the specific information they need more efficiently.

NEW data added to the “Thumbnail List (Advanced)”- To assist in officers in the field having the data needed to accomplish registration tasks, we’ve added a couple of fields to the “Thumbnail List (Advanced)” printable form. You will now see offender “Status” and “SID” (State ID) in the offender data on the list.

Additional Search Options for “Phones”- Previously, searching for any offender phone data was restricted only to the phone number. Now, searches can be performed for Types, Descriptions, and Notes, related to the phone number. These added search capabilities improve the phone search, giving you better investigative search tools.

NEW NCIC Compliant Vehicle Models and Codes- Work is continuously being done in OffenderWatch® to improve data that can be submitted to the National Crime Information Center (NCIC). Over the past quarter, existing vehicle make and model data has been reviewed, and new vehicle models have been added to OffenderWatch® to enhance NCIC accepted vehicle information.

We hope you find the new **FREE** enhancements helpful. For more on the new features, or *OffenderWatch*® in general, please contact the help desk at (985) 871-8110 or ow_support@watchsystems.com.

Thank You!—Watch Systems Support