

FREE GLOBAL UPGRADE!!



07/19/2017

Greetings *OffenderWatch*® Users,

Watch Systems is pleased to announce another **FREE** round of enhancements to your *OffenderWatch*® software. In this **FREE** quarterly upgrade, you will notice some great new improvements to the *OffenderWatch*® software. **These changes are scheduled to take effect Thursday evening, 07/20/2017.**

Once the new features have been released you will receive the upgrade upon logging in to *OffenderWatch*®. This is an automatic process that will not require anything extra on your part. Just be sure you log out and back in when you use *OffenderWatch*® after the upgrade.

Please review the following detailed information on these great NEW **FREE** enhancements. For assistance with the NEW upgrade or any *OffenderWatch*® feature, please contact the help desk at ow_support@watchsystems.com or 985-871-8110.

NEW Locations for Frequently Used Search Fields- With input from many of our users and approval from the *OffenderWatch*® Advisory Board, we've made some requested changes to the location of certain search fields.

- **NEW Alias Search Tab and Search Parameters-** Previously, searches for alias data were limited to alias name and type. Several new "Alias" search fields are now included in their own search tab (next to Physical Traits). Items such as, alias date of birth, alias social security number, and alias driver license info, are now available. These new searchable items give users more options to effectively get the information they need. Be sure to check out this great new search tab.
- **NEW Location for "Date of Birth" Search-** Previously, searching for an offender's date of birth could be performed in the "Physical Traits" tab. Now, this field is searchable within the "Offender Details" tab. Because this is such a frequently used search field, it was more practical to have this field in the main search tab (Offender Details).

"Risk Assessment Score" added to "Export List"- If the field is enabled for your agency, the "Risk Assessment Score" can be used to assess the possibility of an offender reoffending in the future. Scores can be customized for your agency depending on the scoring system used (e.g. Static 99). This is not a new field, but we've added the "Risk Assessment Score" to the fields that can be exported using the "Export List" feature.

“Duplicate This Entry” added to “Associates Tab” and “Incarcerations Tab”- Offender data entries for “Associates” and “Incarcerations” can now be easily duplicated without manually re-typing the same information. You may have used this feature already in other “gridded” tabs, like “Addresses”, “Work/School/Volunteer”, and “Vehicles”. Just right-click on any existing entry (row) in either tab and select “Duplicate This Entry”. This feature allows offender information to be updated more efficiently and creates consistency across all tabs that have grids.

“Non-Compliant Reasons” may now be included in an “Import” (within a state) - If this feature is enabled for your state, and an offender is marked as non-compliant with a “Reason” selected, when the offender record is imported by a linked agency (in the same state), the “Non-Compliant Reason” will now be transferred over to the new managing agency. This feature will only be enabled if requested by your state, and the “Reasons for Non-compliance” match among agencies within the state. If for some reason a match is not found once imported, the “Reason” will be left blank.

NEW User Manual - We’ve given the OffenderWatch User Manual a facelift. The user manual has been updated and is now more concise, with easy-to-follow, numbered segments, instead of paragraphs. Each section has corresponding images, and you’ll see tips throughout, in blue, indicated with a shield icon, like this . The interactive table of contents works as it did previously, and using the word find function (ctrl+f) is still a helpful tool. As always, please contact us with any questions.

Validation for Registration Dates- When adding new offenders or modifying existing information, the accuracy of “Registration Start and End Dates” is very important. To assist users, we’ve added some validation methods to ensure errant dates are not entered. “End Dates” now need to be at least 30 days after “Start Dates.” Additionally, for non-lifetime offenders, if the “Registration End Date” isn’t known a distant future “End Date” (e.g. 01/01/2100) should be added. The date validation was added to help reduce errors and invalid entries into OffenderWatch®, which also helps with NCIC submissions.

We hope you find the new **FREE** enhancements helpful. For more on the new features, or *OffenderWatch*® in general, please contact the help desk at (985) 871-8110 or ow_support@watchsystems.com.

Thank You!—OffenderWatch® Support