FREE GLOBAL UPGRADE!!

10/10/2014

Greetings *OffenderWatch®* Users,

Watch Systems is pleased to announce another **FREE** round of enhancements to your *OffenderWatch®* software. In this **FREE** quarterly upgrade, you will notice some great new improvements to the *OffenderWatch®* software. **These changes are scheduled to take effect (tonight) Friday evening, 10/10/2014.**

Once the new features have been released you will receive the upgrade upon logging in to *OffenderWatch®*. This is an automatic process that will not require anything extra on your part. Just be sure you log out and back in when you use OffenderWatch® after the upgrade.

Please review the following detailed information on these great NEW **FREE** enhancements. For assistance with the NEW upgrade or any *OffenderWatch®* feature, please contact the help desk at ow_support@watchsystems.com or 985-871-8110.

Map Upgrade (Satellite View) - Many clients have asked for ability to incorporate satellite imagery seen on some mapping websites, into the OffenderWatch® maps. Users now have the option to choose different map views. "Google Map" or "Google Hybrid", which is a satellite view, are now available options in "Map Offender." Users will still see the previously used OffenderWatch® map as the default view.

To view one of the two new mapping options, simply map an offender (or multiple offenders), just as you normally would, then select "Layer Control" in the menu on the left side of the screen. This is the same area where protected sites (Prohibited Layers and Labels) are set to display on the map. Users may then select one of the Google mapping options. Otherwise all mapping functionality remains same, only the look of the maps changes when the new options are selected. This upgrade will also affect the "Address Checker" map. It will display the "Google Map" layer with your agency's protected sites displaying.

Custom User Permissions for Individual Verification Cycles – Many agencies already take advantage of the custom "User Permissions" functionality. With this upgrade to "User Permissions" agencies may now designate which individual verification cycles they want available by user level. Previously all cycles were either available or not. This great new feature will assist various user levels to only have access to exactly what they need, keeping them from data they are not required to edit.

This new level of customization is especially helpful in agencies where patrol officers go into the field to assist with offender residence/address checks. Using this new setting, an agency may wish to allow the patrol officer access to the one particular verification cycle they are updating regularly. Contact the help desk to have this valuable feature set up if this will be helpful to your agency's verification process.

NEW Vehicles sub-tab for "ATVs" - Many agencies need to track additional vehicles used by offenders, like ATVs and Snowmobiles. With input from our valued clients, we've added a new sub-tab under vehicles to accommodate this need. Please see the new sub-tab under "Vehicles", called "ATVs". Users will see this great new sub-tab in "Edit Offender", "Add Offender- Start with a Blank Record", and "Offender Search."

Upgraded "Advanced" Report Functions - We have upgraded the controls in any report or list labeled "Advanced" in OffenderWatch®. When an "Advanced" Offender Report, Verification Request, or Offender List is opened, users may hover the cursor over the open page (toward the bottom). Options will be availed. Users may then click the "Save" or "Print" Icons and follow the prompts.

Federal "Offenses" County Field (allows text entry) - Based on customer requests, the "County" field in "Offenses" (Add and Edit) has been updated to allow free text entry. The county field will still provide dropdown choices of all counties when any state is selected in the "State" field. But now, when a non-state is selected in the "State" field, like the "Military" or "Federal" selections, users will be allowed to manually add into the "County" field any relevant data. We hope this helps users keep more accurate data on offenses.

NEW Registration "Event Date" - Based on user requests, and in the interest of good record keeping, we have added an "Event Date" field related to the offender's "Registration Start and End Dates." Just like the other "Event Date" fields throughout OffenderWatch®, this field will be used to capture the date that the "Registration Dates" were added to the record by the user. This new field has been added next to the "Registration Date" fields in "Add Offender", Edit Offender", and "Offender Search" including the "Missing Info" search tab. We hope agencies, especially state or overseeing agencies, will find this new field useful.

View Verification History Upgrade – This is another great new feature that will help facilitate better record keeping. We have changed the Verification History field titled "Ver Date" to the more appropriate name, "Last Ver" since that field indicates the "Last Verified Date." A new data field has been added called "Next Ver" for the "Next verification Date." However, if a verification cycle was deactivated by a user, meaning a user unchecked the cycle, or removed the "Next Verification" Date, then the "Next Ver" date column in "View Verification History" will say "Deactivated." Additionally, the username of the person that deactivated the cycle will appear in the "Verified By" field (in both "Edit Verification", and "View Verification History").

Print Verification History (Agency Name) – We have added the "Agency Name" to the top of the printed "Verification History." This way, if an offender has been managed by multiple agencies, a user printing out the "Verification History" will be able to easily differentiate the offender verification history done by each agency.

NEW "Verification Method" field – A few of our clients needed a way to track the method of verification used when the offender was verified. Most users will see the default values: "via telephone", "via postal mail", "in person", and "other." The field is available in the "Manage Verifications" search, the "Quick Verification Entry", and "Edit Verification."

Like the "Type" and "Status" fields found in the verification section, the "Verification Method" field can be customized for your agency. Give the help desk a call to set up specific values to meet the needs of your particular agency.

Driver's License (DL) Status – Some of the agencies in the OffenderWatch® nationwide network use a driver's license status called "Ignition Interlock", usually meaning a driver has been convicted of a DWI/DUI and uses an ignition interlocking device to start a vehicle. Due to user requests in those states we've added a Driver's License Status of "Ignition Interlock" to the "DL Status" dropdown field (Main/General tab). Users may now signify offenders with this driver's license designation.

Alias First Name (Data Validation) – If your agency is one of the many that send NCIC data via OffenderWatch® (or have "NCIC Required fields" enabled), we've added data validation to the "Alias" sub-tab. If a user in your agency attempts to add an alias last name, without a first name, for an "Active" offender record, the user will be prompted via pop-up message to add the first name as well. Validating this type of data will help decrease NCIC rejections for your agency.

NEW Public Website Search Option (Incarcerated Offender List) – The practice of publishing "Incarcerated" offenders varies from agency to agency. If your agency does publish them, we've made a new search option available for citizens to use on your agency's custom public webpage. Your agency now has the option of adding a quick search of all published offenders that have a status of "Incarcerated." A search option can be included in the "Other Search Options" area of the public website that says, "Click here to list all incarcerated offenders registered with this agency." Call the help desk to turn on this great new feature.

Offender Registration Number Assignment (National Search "Copy Offender") – If your agency uses OffenderWatch® to automatically assign the offender "Registration Number (Reg#)", we've made a change to the "Copy Offender" function. Now when a "National Search" is done and a record is copied into your agency account from another state's account, the "Reg#" in the copied record will be updated with your state or agency's unique, assigned registration number. The new number will get automatically assigned just as it would if you added the record yourself.

STATE LEVEL FEATURES:

State Level Manage Verifications - This feature adds the ability for a linked agency (usually the State Agency), to search and manage verifications on offenders managed by Local Agencies (usually a Sheriff's or Police Dept.) within a state.

With this new setting enabled, a State Agency may search and manage their own verification cycles, as well as those of the local, in-state, sheriff or police agency. This is helpful in scenarios where the State

Agency, in addition to the local agency, manages verifications on offenders. State Agencies should contact their account manager to have this feature enabled and ensure it's used properly.

State Level Import/ Copy – This feature gives State Agencies the ability to transfer (or copy) a record from one, in-state, local agency to another. With this feature enabled, a State Agency has the ability to move a record to the proper managing agency within their state. From the "Offender List", when State users "right-click" an offender record, they'll see an option to "Import/ Copy this Offender." When selected a dropdown will be displayed where they can select the correct managing agency to send the record to. State agencies may contact the help desk to have this feature enabled.

OffenderWatch® MOBILE FEATURE:

OW Mobile (All Offenses to display) - Due to requests from our OffenderWatch® Mobile Application users, OffenderWatch® Mobile now displays all offenses an offender has been convicted of. This can be used as another important tool that could help officers in the field determine if an offender could be dangerous or aggressive. Be sure to check out this valuable new display field in OffenderWatch® Mobile.

We hope you find these new **FREE** enhancements helpful. For more on the new features, *OffenderWatch®* in general, or any of our add-on products, please contact the help desk at (985) 871-8110 or ow_support@watchsystems.com.

Thank You!—Watch Systems Support