



10/23/2017

Greetings *OffenderWatch*® Users,

Watch Systems is pleased to announce another **FREE** round of enhancements to your *OffenderWatch*® software. In this **FREE** quarterly upgrade, you will notice some great new improvements to the *OffenderWatch*® software. **These changes are scheduled to take effect, Thursday evening, 10/26/2017.**

Once the new features have been released you will receive the upgrade upon logging in to *OffenderWatch*®. This is an automatic process that will not require anything extra on your part. Just be sure you log out and back in when you use *OffenderWatch*® after the upgrade.

Please review the following detailed information on these great **NEW FREE** enhancements. For assistance with the **NEW** upgrade or any *OffenderWatch*® feature, please contact the help desk at ow_support@watchsystems.com or 985-871-8110.

Ctrl-Select Multiple System Messages to “Mark as Read”- Many of our users, especially those that manage large numbers of offenders, receive many system messages on a daily basis. Instead of having to click the checkbox on each message they opened, they needed a faster way to mark them as read in bulk. Users may now open the list of messages under “Utilities” in the top menu (click “View Messages”). After searching, use the “Ctrl” key to select multiple messages in the list, then right-click. “Mark as Read” may then be selected for the group of messages. Please be sure to read each message before marking it as read.

Statewide User Management- State agency “Admin” level users now have an option of managing the user accounts in their local agencies. Turning this new option on will grant access to the local agency users through the “List Current Users” search in *OffenderWatch*® (under “System” in the top menu). State Agency Admin Users may contact Beth Ryan (bryan@watchsystems.com or 985-871-8110 x7902) to set this up.

Missing Info Search (Vehicles update)- Many users requested a change to the way the missing info search in *OffenderWatch* pulls vehicles, due to the large number of unwanted historical vehicle results. Now, when searching for missing vehicle data, the search will limit results to those vehicles marked “Primary” or “Current.”

Import Offender (Reg. Type/ Reg. Length)- When importing a record from another registering agency within your state, the import now includes both the “Reg. Type” and “Reg. Length” fields.

“Date” field added to the Documents sub-tab- For more accurate data collection, the “Documents” sub-tab, located under the “Investigative Notes” tab, has a new field for “Date.” It is automatically filled with the date you upload the document, but may be edited as needed.

We hope you find the new **FREE** enhancements helpful. For more on the new features, or *OffenderWatch*® in general, please contact the help desk at (985) 871-8110 or ow_support@watchsystems.com.

Thank You!—Watch Systems Support Team