

FREE GLOBAL UPGRADE!!



01/07/2016

Greetings *OffenderWatch*® Users,

Watch Systems is pleased to announce another **FREE** round of enhancements to your *OffenderWatch*® software. In this **FREE** quarterly upgrade, you will notice some great new improvements to the *OffenderWatch*® software. **These changes are scheduled to take effect Friday evening, 01/08/2016.**

Once the new features have been released you will receive the upgrade upon logging in to *OffenderWatch*®. This is an automatic process that will not require anything extra on your part. Just be sure you log out and back in when you use *OffenderWatch*® after the upgrade.

Please review the following detailed information on these great NEW **FREE** enhancements. For assistance with the NEW upgrade or any *OffenderWatch*® feature, please contact the help desk at ow_support@watchsystems.com or 985-871-8110.

NEW Fields and Features:

NEW Field for “Document Type” in the Documents sub-tab: Under the “Investigative Notes” tab, in the “Documents” sub-tab, we’ve changed the previous “Document” dropdown field to a grid and added the “Type” of document column next to it. The “Type” dropdown is customizable and should be used to describe certain documents for your agency. Agencies will see the default types: Registration Forms, Notice of Duty to Register, Address Verification, Conviction Documents, Miscellaneous Documents, Release Documents, and Judgment & Sentencing. It has been added to the Investigative Notes” search tab as well, so users may search by “Type.” Give the *OffenderWatch*® Help Desk a call today to customize this field for your agency.

NEW Fields in the Vehicles sub-tabs: We’ve added new fields to the sub-tabs under Vehicles. The Boats, Mobile Homes, Aircraft and ATVs sub-tabs have all been given new fields for “Notes,” “Start Date” and “End Date.” As with the “Automobiles” sub-tab, these three fields are now standard in all vehicle sub-tabs.

Expanded Limit for “Images”: Under “Investigative Notes” in the “Images” sub-tab, we’ve expanded the limit on the number of images that can be stored there from 15 to 30 images. We hope this gives users the ability to store more investigatory photos of things like vehicles and tattoos, which could potentially help in a future investigation.

Export List Additions (School/Volunteer Name, POB State and County, Fees Agency Name, and Primary Offense): As the software grows, and new fields are added to the system, we update peripherally affected features, like the “Export List” option. We’ve updated the export options to include the “POB State and County,” as well as adding the “Name” field of the offender’s “School/Volunteer” address. Previously export only included “Work Name” and “POB City.” Additionally, the “Agency Name” under “Fees,” and “Primary” under “Offenses,” have been added. When “Fees” are exported the “Agency Name” will export, and when “Offenses” is selected, “Primary” will also be indicated in the exported list. These updates were requested by users from across the country; we hope you find them helpful too.

Manage Verifications Search (Multiple Verification Types): Many of our valued clients have requested this feature, which will help users more effectively search for verifications. Under the “Manage Verifications” search, we’ve added the ability to select multiple “Verification Types” at one time. Users may select one type, a group, or use the “Ctrl” key to pick whichever types you want to include. Our hope is that this feature makes it simpler to generate one list of offenders due, that includes any or all Verification types needed. Our goal is to supply upgrades to the software that makes your job a little easier.

NCIC Upgrades:

Trigger for NCIC Submissions Updated: For our agencies making submissions to NCIC through OffenderWatch® we’ve made some notable changes to the way a record submission is triggered. You will now notice that changes to historical data (data not marked current or primary), and changes to data not accepted by NCIC (like Associates, Fees, or any of the “Notes” fields), will not trigger a new submission of the record. So the only fields that trigger a submission to NCIC, are the fields accepted by NCIC (like Height, Weight, or Name). For more on NCIC and the fields submitted, see the NCIC section in the User Manual.

Manual Selection of NCIC Request Message Identifiers: Agencies submitting NCIC data through OffenderWatch® on sex offenders, now have the ability to manually select NCIC request message identifiers. If you needed to change your OCA but your NCIC transactions are set to be modified based on “NIC&OCA,” which is most common, you are now able to modify this setting so the record can be found with an unrelated field. Users changing an OCA would then switch the new field called “NCIC Identifier Set,” located in the “Offender NCIC Information” sub-tab, to “NAM&NIC” since the OCA has not yet been updated. To use this feature, agencies submitting NCIC data with OffenderWatch® can contact us to opt in.

OffenderWatch® Supplementary Product Upgrades:

OffenderWatch® Mobile Display (DOB and last 4 digits of SSN): At the request of Mobile users, we’ve added some identifying data to the offender’s mobile record. OffenderWatch® Mobile users will now see the offender’s Date of Birth (DOB) and the last 4 digits of the Social Security Number (SSN). For more information on OffenderWatch® Mobile, OffenderWatch® Booking Alerts, or any of our other OffenderWatch® supplementary products, contact Scott Freeman at 985-801-3982 or sfreeman@watchsystems.com.

We hope you find all of the new **FREE** enhancements helpful. For more on the new features, or *OffenderWatch*® in general, please contact the help desk at (985) 871-8110 or ow_support@watchsystems.com.

Thank You!—OffenderWatch® Support Team