



12/28/2016

Greetings *OffenderWatch*® Users,

Watch Systems is pleased to announce another **FREE** round of enhancements to your *OffenderWatch*® software. In this **FREE** quarterly upgrade, you will notice some great new improvements to the *OffenderWatch*® software. **These changes are scheduled to take effect Thursday evening, 12/29/2016.**

Once the new features have been released you will receive the upgrade upon logging in to *OffenderWatch*®. This is an automatic process that will not require anything extra on your part. Just be sure you log out and back in when you use *OffenderWatch*® after the upgrade.

As our network grows, technical resources will demand more attention and maintenance by our IT staff. They have been hard at work this quarter with several projects: report upgrades, server maintenance, fixing reported defects, improvements to infrastructure, and updates to our supplementary product suite, all of which help support our ever-expanding network of law enforcement users nationwide. For these reasons, you may notice the next few quarterly upgrades will contain fewer *OffenderWatch* features than usual. This is necessary to sustain our growth and path forward, while still delivering the great products and services you expect.

Please review the following detailed information on the NEW **FREE** enhancements. For assistance with this upgrade or any *OffenderWatch*® feature, please contact the help desk at ow_support@watchsystems.com or 985-871-8110.

OffenderWatch Express (Vehicles added)- This feature is for agencies using *OffenderWatch*® Express. The ability to add or modify boats, mobile homes, aircraft and ATVs is now available in *OffenderWatch* Express along with existing automobile information. All features and functionality that exist for vehicles in *OffenderWatch* and *OffenderWatch* Mobile are now present in the *OffenderWatch* Express application.

Disabling NCIC Clear and Cancel Checkboxes (when there is no NIC#)- This feature is for agencies submitting data to NCIC through *OffenderWatch*®. Previously, when a user attempted to clear or cancel an NCIC record without an NCIC number (NIC#), a warning would pop up informing the user of the missing NIC # and any other related missing data. However, in this case, though the user was warned they could still finish the request without actually adding a NIC#. As a result, the offender record and information in *OffenderWatch* was still not valid for NCIC. To prevent unnecessary rejections on clear and cancel requests and to increase the validity of NCIC related information, the Clear and Cancel checkboxes within the NCIC tab in

OffenderWatch are now disabled when no NIC# is assigned to a record. They'll be activated when the NIC# has been added.

We hope you find the new **FREE** enhancements helpful. For more on the new features, or *OffenderWatch*® in general, please contact the help desk at (985) 871-8110 or ow_support@watchsystems.com. For more information on any of our OffenderWatch® Supplementary Products, contact Scott Freeman at 985-801-3982 or sfreeman@watchsystems.com.

Thank You!—Watch Systems Support