

FREE GLOBAL UPGRADE!!



07/01/2016

Greetings *OffenderWatch*® Users,

Watch Systems is pleased to announce another **FREE** round of enhancements to your *OffenderWatch*® software. In this **FREE** quarterly upgrade, you will notice some great new improvements to the *OffenderWatch*® software. **These changes are scheduled to take effect Friday evening, 07/01/2016.**

Once the new features have been released you will receive the upgrade upon logging in to *OffenderWatch*®. This is an automatic process that will not require anything extra on your part. Just be sure you log out and back in when you use *OffenderWatch*® after the upgrade.

Please review the following detailed information on these great NEW **FREE** enhancements. For assistance with the NEW upgrade or any *OffenderWatch*® feature, please contact the help desk at ow_support@watchsystems.com or 985-871-8110.

NEW OffenderWatch® Features and Fields:

System Message Generated for Address Change to New County or State- If an offender has moved out of a county or to a different state and that information is updated in *OffenderWatch*®, previously only special recipient emails were sent notifying the new agency that the offender was coming. If states or individual agencies did not keep their special recipient list updated, a notification could be missed, or not sent to the correct recipient.

With this great new feature, a system message is now generated so that any user in the offender's destination state or agency sees the message upon logging into *OffenderWatch*®. This message is sent when an offender changes to a "Current," home, work, school, volunteer or temporary addresses. It leverages the entire *OffenderWatch*® network so that all users within the network are notified much more reliably and efficiently. Information sharing and messaging on a national level is the biggest benefit of being a part of the "OffenderWatch® National Network."

"View Verification History" will default to "All Agencies"- Previously in *OffenderWatch*®, whenever a user wanted to view the chronological verification history of an offender, regardless of agency, the user still had to select the county or agency of the verification and view results from each agency separately. This has been updated so that the user can first see all verifications of an offender checked by all verifying agencies. This way the user gets a more complete synopsis of where the offender has been verified, in all jurisdictions, regardless of whether he lives, works, or attends school there.

NEW Fields Added to the Missing Info Search Tool- Users now have more options to search for blank or missing fields in OffenderWatch®. The following fields have been added to the missing info search tab: fingerprints on file, palm prints on file, address date ranges, primary addresses, victim age (in Offenses), court (in Offenses), responsibility, and probation status.

These new options expand the abilities of a missing info search and will help users find what is missing from an agency's offender records, all in an effort to help you go above and beyond minimum requirements, by packing the record with as much data as possible.

Limit on Number of Photos, Documents and Files Lifted- Previously, users were only able to upload 25 photos in the Photo tab and 30 documents or images, within the Investigative Notes tab in OffenderWatch®. This limit has been lifted in order to maximize your ability to obtain as much information as possible regarding an offender.

Moving and Renaming Date Fields in Multiple Areas- The next time you log into OffenderWatch® and open a record, you will probably notice that many of the date fields have been moved, properly renamed, or both. This has been done in order to improve the overall user experience, and maintain consistency between tabs in OffenderWatch®. The date fields were moved in tabs that have grids, like addresses and vehicles, to improve the overall user experience, and maintain consistency between tabs in OffenderWatch®.

Most notably the start and end dates, in the gridded tabs, were moved to the left. Due to the importance of these start and end dates, many Admin users, and Advisory Board members wanted them moved where they would be entered first. You will notice they are now to the left of the screen, next to "Current" and "Primary." Remember, it's never a good idea to delete data. The date fields should be used, and the grid will expand to accommodate all entered data.

Supplementary Product Update for OffenderWatch® Mobile:

PENDING NEW VERSION of OffenderWatch® Mobile! Version 2.0 makes field verifications easier.

On **July 11, 2016** OffenderWatch® Mobile users will be delighted by the sleek new look and smart new features. The upgrade to 2.0 is free and will happen automatically. We had lots of feedback from our mobile users and we listened. We will update you shortly before the release and provide a new OffenderWatch® Mobile user guide. Don't have OffenderWatch Mobile yet? Now is the time to contact us for more information. For more on OffenderWatch® Mobile, or any of our other OffenderWatch® supplementary products, contact Scott Freeman at 985-801-3982 or sfreeman@watchsystems.com.

We hope you find the new **FREE** enhancements helpful. For more on the new features, or OffenderWatch® in general, please contact the help desk at (985) 871-8110 or ow_support@watchsystems.com.

Thank You!