

“Active Contact has proven to be a valuable tool in support of Ohio’s sex offender management efforts.”

Steven Raubenolt, Deputy Superintendent, Ohio Bureau of Criminal Investigation



Active Contact

Automated Email And Phone Check-in Reminders

OffenderWatch® Active Contact helps increase compliance by sending automatic personalized email and pre-recorded telephone reminders to your offenders.

Saves time. Automatic phone calls and email messages are sent automatically in advance of the offender’s registration or verification date. Officers spend less time waiting for no-shows, following up, and reminding offenders.

Increases compliance. Offenders who receive reminders are much more likely to show up for their appointments and remain compliant.

Validates phone numbers and email addresses. Your agency is immediately alerted of any failed phone calls and returned emails which may indicate the need for further validation of contact information with the offender.

Personalized messages. We create scripted pre-recorded phone messages which have been customized with your agency name, reporting date, and number for the offender to call confirming contact.

Schedule it and forget it. Active Contact calls and emails your offenders according to your schedule. Send reminders 5 days prior to the next verification due date, 3 days after a missed appointment, periodically during the year reminding of requirements, or for any other special messages or purpose.

Receive alerts and exception reports. Active Contact accepts call backs and email responses from your offenders to verify that your reminder was delivered. You receive daily exception reports advising the results of calls and alerting your staff of any failed calls or messages.

Automatic message logging and reporting. OffenderWatch® maintains an activity record for each offender showing the results of calls and messages that were sent and presents a full statistical recap.



watchsystems.com

Active Contact automated email and phone call reminders to Offenders saves you time and increases compliance.