FREE GLOBAL UPGRADE!

03/31/2016

Greetings *OffenderWatch®* Users,

Watch Systems is pleased to announce another **FREE** round of enhancements to your *OffenderWatch®* software. In this **FREE** quarterly upgrade, you will notice some great new improvements to the *OffenderWatch®* software. **These changes are scheduled to take effect Friday evening, 04/01/2016.**

Once the new features have been released you will receive the upgrade upon logging in to *OffenderWatch®*. This is an automatic process that will not require anything extra on your part. Just be sure you log out and back in when you use OffenderWatch® after the upgrade.

Please review the following detailed information on these great NEW **FREE** enhancements. For assistance with the NEW upgrade or any *OffenderWatch®* feature, please contact the help desk at ow_support@watchsystems.com or 985-871-8110.

NEW Features:

Primary Photo showing in "Edit Verification"- Our National Law Enforcement Advisory Board that consults us on best practices at our annual meeting recommended that the primary photo of an offender should be seen when managing an offender's verification cycles under the "Edit verification" section of a record. The new photo may be seen in the top-right hand side of the "Edit Verification" window of an offender's record. This new feature will not take away from the efficiency and effectiveness that users expect when editing offender verifications, and it will aid users in easily seeing which offender record they are editing.

Clear State Specific Fields when Records are "Copied"- Previously when an offender record was copied from another state agency, certain state specific information from the originating state was retained. We polled many of our leading state users and they requested that certain pieces of information not get copied over, as it was not pertinent to their state protocol and procedures. Now, information certain fields will not be copied over when an offender record is copied from a different state. Those fields are: Fingerprint on file, Fingerprint ID, Fingerprint PCN, DNA on file, DNA ID/Loc, Palm Prints on file, Palm Print ID/Loc. For historical purposes, the information in these fields is still retained in the original "Out of State" record.

NEW Fields and Options:

NEW Scars/Marks/Tattoos "Type" available for "Ultraviolet Tattoo"- The Scars/Marks/Tattoos sub-tab is an effective place in OffenderWatch® to record any tattoo information of offenders. We are always monitoring what is accepted and requested by NCIC, and "Ultra Violet Tattoos" are something they collect; this new option is now available in OffenderWatch®. "Ultraviolet Tattoo" may now be selected from the Scars/Marks/Tattoos "Type" drop-down menu. Be sure to add a description and location into their respective fields.

NEW Alias "Type" in the "Aliases" sub-tab- Along with any nicknames, formal names or other types of aliases an offender may have, "Maiden" is now another option available in the "Type" dropdown. This new option can be selected when adding new offenders, and when editing existing offenders in the "Aliases" sub-tab.

Supplementary Product Update:

Proximity Violation for "OffenderWatch® Express"- OffenderWatch® has always notified the registering officer if an offender's address is too close to a protected area, based on your agency's rules on distance allowed between an offender residence and a protected site, like a school. Now, the offenders themselves are also notified in "OffenderWatch® Express" when they violate the proximity restrictions of a specific address. This notification also appears on the printed receipt an offender turns in so that agencies can see the proximity violation.

Login Activity for OffenderWatch® Mobile - For security purposes, a user account in OffenderWatch® automatically becomes inactive after 90 days of non-use. Many field officers solely use OffenderWatch® Mobile as their method of registration and do not log in to the desktop version. So, we were seeing an issue where users that only use OffenderWatch® Mobile were becoming inactive due to not logging in to the OffenderWatch® desktop version. The newest version of OffenderWatch® Mobile addresses this issue; now, logging into OffenderWatch® Mobile satisfies the requirement and Mobile users now remain active.

OffenderWatch® ADMIN Users may now Activate OffenderWatch® Mobile Users- Previously, agencies had to contact Watch Systems for assistance to activate OffenderWatch® Mobile users. Now, OffenderWatch® users with Admin level security access have the ability to do this themselves. This saves time for everyone. It can be accomplished by Admin users by clicking "System" in the top menu, hovering over "User Setup", and adding new users or managing existing users. Admin users may then enable users with OffenderWatch® Mobile as necessary. This will only be available for an agency that has purchased a subscription to OffenderWatch® Mobile.

OffenderWatch® Help Menu now includes Supplementary Product Help- For users that need additional assistance with OffenderWatch® supplementary products (OffenderWatch® Mobile, OffenderWatch® Express, OffenderWatch® Active Contact), users can now access support documentation for these products by clicking on "Help" in the top menu of OffenderWatch®,

then clicking "Supplementary Products." This will take the user to a new page in the user's default Internet browser, showing the "Supplementary Products" section of the Watch Systems Website. Users are able to view/download related information from there.

NEW Quarterly Public Emails- Citizens registered to receive emails regarding offender whereabouts will start receiving a new email quarterly. It will serve as a quarterly reminder to recipients to encourage them to invite friends and associates to subscribe to offender notifications about offenders in their neighborhoods.

We hope you find the new **FREE** enhancements helpful. For more on the new features, or *OffenderWatch®* in general, please contact the help desk at (985) 871-8110 or ow_support@watchsystems.com. For more information on OffenderWatch® Mobile, or any of our other OffenderWatch® supplementary products, contact Scott Freeman at 985-801-3982 or sfreeman@watchsystems.com.

Thank You!—Watch Systems Support